

TRANSFORMING LIVES

ANNUAL REPORT 2020



Reading Hospital
Foundation

Advancing Health. Transforming Lives.

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“Our generous donors have selflessly risen to the challenge, providing much-needed support to enhance healthcare during these unprecedented times.”

-Katherine Thornton

LETTER FROM LEADERSHIP

Dear Colleagues and Friends,

We are ever grateful for the generous, unwavering support of our community. The coronavirus pandemic has had a financial impact on not only nonprofit organizations but also local companies, individuals, and families. Still, we are humbled by the outpouring support from so many new donors in addition to our loyal donors, volunteers, and hospital staff who have rallied to help us further Reading Hospital's programs that advance health and transform lives.

In the pages to follow, you will learn how your contributions have supported COVID-19 relief efforts at Reading Hospital. We also share the latest ways the Nursing Excellence Fund is elevating healthcare. In addition, we provide an update about the Healing Garden at Reading Hospital Rehabilitation at Wyomissing and the facility's newest technology, the EKSO Skeleton and how it is helping patients with spinal cord injury, stroke, and traumatic brain injury retrain and enhance mobility. Also, this report highlights life-saving innovations at McGlenn Cancer Institute and showcases several patient stories honoring dedicated Reading Hospital caregivers.

More than 1,106 donors contributed \$1,791,812.97 during FY2020 to further these initiatives and other impactful programs. We thank each and every one of you for your contributions and continued support as we face the challenges ahead together.

Sincerely,

Katherine Thornton, MOL
President, Reading Hospital Foundation

Jeffrey Rush
Reading Hospital Foundation
Board Chair



STEPPING UP TO MEET THE CHALLENGES OF TODAY AND TOMORROW—TOGETHER

About the Reading Hospital Foundation

Reading Hospital Foundation (RHF) is a non-profit organization that supports Reading Hospital's mission to provide exceptional healthcare for all in the Berks County community. Thanks to generous donations from patients, individuals, families, employees, foundations, and companies, we provide funds to enhance and expand vital projects, programs, and services. All donations received stay right here at Reading Hospital to benefit our patients and the Berks County community.

How We Help and What We Stand For

Through close collaboration with Reading Hospital, RHF supports game-changing research, community and staff education, and innovation to advance healthcare and transform lives. We embrace and uphold the values of integrity, donor focus, accountability, respect, and excellence in every aspect of fulfilling our mission.

Our Support Through COVID-19

The pandemic has brought new, unprecedented challenges to healthcare. Because of the generosity of our community of donors, RHF was able to provide much-needed support for COVID-19-related initiatives.

For example, we provided a \$250,000 donation to help defray the costs of COVID-19 relief efforts. The funds enabled Reading Hospital to establish a Virtual Intensive Care Unit for critical care physicians to evaluate and manage patients in all ICU's, across Tower Health, remotely. The contribution also provided funding for the Emergency Tent, placed adjacent to the Reading Hospital Emergency Department, to create additional capacity and treat suspected COVID patients. Also, RHF purchased and donated more than \$50,000 of Personal Protective Equipment (PPE) to help Reading Hospital maintain the safety of its employees and patients. And, in a collaborative effort with The Friends of Reading Hospital, Reading Hospital received advanced germ- and pathogen-killing technology via two ultraviolet light disinfection robots, which cost approximately \$50,000 each.

"These examples provide only a glimpse of the many ways the community has come together to enable us to support healthcare professionals and the patients they serve," shared Katherine Thornton, President, Reading Hospital Foundation.

Providing Opportunities for Reading Hospital Employees to Give Back

The annual RHF "It Starts With Us", is an opportunity for employees to further support RH's lifesaving work. Gifts to the campaign help enhance programs and services that directly impact and improve the patient experience. We are honored by the employees who choose to donate to this campaign which reflects their dedication to provide support above and beyond their daily effort. Over \$50,000 was raised to support:

- Infant manikins for CPR classes
- Thermometers for ED patients
- Bereavement packages for employees
- American flags throughout the Hospital campus
- Physician stools to aid inpatient communication
- Support items to distract and comfort children while receiving care
- Patient and visitor chairs in the infusion area of the McGlenn Cancer Institute
- Gwen's Closet which provides basic clothing items to any patient who needs it so they can leave the hospital with dignity.
- Community Wellness/Street Medicine Fund which provides primary and urgent care including medications, medical supplies, and equipment for tests to the homeless in Berks County.

We applaud and appreciate all employees of Reading Hospital who went above and beyond in supporting their colleagues and their community through their gifts.

THANKS TO OUR COMMUNITY WHO ALSO SUPPORTED US:

- Over 150 in-kind donations that helped to feed our hardworking and deserving staff.
- Manatawny Still Works and Albright College graciously donated ethyl alcohol which our pharmacy team used to make hand sanitizer.
- Over 1,000 \$25 Wawa gift cards for employees was provided by The Loomis Company.
- NRG Energy and Diamond Credit Union provided generous financial donations for PPE Supplies.
- A large supply of PPE was donated by Reading Chinese Association.
- 1,000 N95 masks donated by Redner's Markets.
- Customers Bank established a challenge whereby gifts made to Reading Hospital's COVID-19 Emergency Response Fund which will be matched up to \$25,000.



READING HOSPITAL REHABILITATION AT WYOMISSING

Leveraging Nature and Technology to Facilitate Recovery

Patients and staff continue to benefit from the innovations that Reading Hospital Foundation donors have made possible. Since its completion early spring, the Healing Garden has been providing a serene setting where patients can enjoy the outdoors while preparing for life after they leave the facility. The outdoor space features walkways, patio, water feature, birdhouses, flowers, and a putting green. “The Healing Garden has been a real blessing,” said Kelley Crozier, MD, MBA, FAAPMR. “Especially now, as it gives families space to practice social distancing while visiting their loved ones.”

New to the center is an Ekso Bionics Exoskeleton—a purchase for which RHF raised \$220K in three months. The advanced gait training system improves and quickens

outcomes for patients suffering from spinal cord injury, stroke, and traumatic brain injury.

Since the Exoskeleton’s arrival in early 2020, the rehabilitation facility’s specially trained physical therapists have helped over 48 patients improve functional balance and walking ability. Collectively, those patients made more than 109,852 steps while in the device!

The physical therapists using the Exoskeleton in patient sessions said it enables them to work with patients longer and more productively than when using traditional physical therapy techniques. The device helps patients build strength, improve function, and re-educate their nervous system without requiring labor-intensive handling by rehabilitation staff.



“After my stroke, I was told I would likely never walk again. That was seven weeks ago, where I couldn’t move my right leg, sit up or dress myself. Today, I can walk with a cane and with the assistance of another person.

I would not have gotten this far without the Ekso technology and to all of the therapists, nurses and aides who motivated me daily. Reading Hospital Rehabilitation is THE BEST.”

-Michael Smerlick

“The Ekso, guided by my therapists, improved my walking by helping to coordinate my leg steps with my hips and helping my brain gain the knowledge of how to put it altogether by transmitting thoughts. It was hard work and challenging but gave way to very significant results. The Exoskeleton and my therapists taught me that a disability is NOT an inability.”

-Craig Wagner



“The device is a true game-changer. We are immensely grateful to all of those who contributed to bringing this technology to Berks County so quickly.”

-Kelley Crozier, MD, MBA, FAAPMR



BEHIND THE MASK

Carrie Cheston BSN, RN-BC



BEHIND THE MASK



Lucas Camac, RN



READING HOSPITAL NURSES EXEMPLIFY EXCELLENCE

Reading Hospital nurses play a vital role in promoting health and providing compassionate, patient-centered care. Education is key for giving nurses opportunities to advance their professional skills and knowledge. "The value of education for nurses is staying in tune with innovations in the field," said Rosemary Wurster, DNP, MPH, RN, NEA-BC, CEN, Chief Nursing Officer.

Nursing Excellence Fund – Investing in Our Nurses

RHF established the Nursing Excellence Fund to expand learning opportunities for nurses. The fund covers nurses' costs for conferences, seminars, and other training programs. Because of the pandemic, most training has moved to online platforms, allowing nurses to expand their expertise while attending safely from home. According to Wurster, "Education, whether in person or virtual, is valuable to our nurses. The Nursing Excellence Fund helps ensure nurses have access to programs and training that will expand their abilities and capacity to serve our community."

Magnet® Recognition of Reading Hospital Nursing Talent

Investment in its nurses has helped Reading Hospital become one of only 530 healthcare facilities* in the world to achieve Magnet® recognition, a designation that reflects the highest standards of nursing. This accomplishment is a testament to the caliber and commitment of RH nurses—and to Reading Hospital's dedication to providing high-quality care and investing in its healthcare professionals' development.

Nurses Go Above and Beyond from Behind the Mask

"During this COVID-19 crisis, our nurses have leaned in, shown up, and done a phenomenal job," shared Wurster. "Reading Hospital has protected them with the necessary PPE and created a safe environment so that they can focus on working as a team and doing what they are called to do—care for patients." Reading Hospital honored nurses during National Nurses Week (May 6 – 12) with a "Behind the Mask" campaign. Besides featuring individual nurses in social media posts, the campaign raised \$13,800 from generous donors for the Nursing Excellence Fund.

*As of 9/1/2020. Magnet® re-designation is underway and could become official as early as summer in 2021.

HONOR YOUR CAREGIVER

STORIES OF COMPASSION AND GRATITUDE

We are pleased to highlight these stories shared by people directly touched by Reading Hospital's staff's dedication to their patients.

ROBERT AND JESSICA KING HONOR READING HOSPITAL STAFF

On March 15, 2020—amid the uncertainty of the COVID-19 pandemic—Michele King, age 57, was rushed to Reading Hospital when suffering an intracranial brain hemorrhage and ruptured cerebral arteriovenous malformation.

"It was a difficult time for my family as we were not able to visit with her as much as we wanted due to the pandemic," explained Michele's son, Robert King. "The staff treated my mother as their own each time they entered her room, and I can't thank them enough for that." Sadly, Michele's condition deteriorated, and she passed away.

"My mother was born at Reading Hospital in 1963 and she took her last breath there on April 8, 2020, with my wife and me by her side," Robert said. "We appreciate all that the Reading Hospital staff did to give her a fighting chance and help her remain comfortable until she passed."

We thank Robert King and his wife, Jessica, for their meaningful donation to honor the staff at Reading Hospital's Surgical Intensive Care Unit, Medical Intensive Care Unit, and N3S.

TOM AND SANDI MCCARTHY HONOR ANTHONY DONATO, MD

Tom McCarthy, 73, receives outpatient chemotherapy at Reading Hospital to treat multiple myeloma, cancer that affects his white blood cells. He has also spent some time at the Hospital for other health issues.

According to Tom's wife, Sandi, "During one of Tom's stays, hospitalist Anthony Donato, MD, was making his rounds and the two men met and hit it off." She shared that during Tom's stays, Dr. Donato made it a point to get to know Tom, asking about his interests and past career.

Tom shared about his work coaching international women's gymnastics and serving as Delegation Leader for the United States. In turn, Dr. Donato shared his interests, including the Street Medicine Program that addresses the health of the homeless in Berks County.

"One day, while I was visiting Tom in the hospital, Dr. Donato asked me if I'd like to join him for coffee during his break," Sandi said. "How often does a physician do that? He is very special. Reading Hospital is lucky to have him."

Thank you to Tom and Sandi McCarthy for their generous donation to honor Anthony Donato, MD, and support his work with the Street Medicine program.

"At Reading Hospital, we use evidence-based practices and strive to be leaders in our field. Nurses are lifelong learners. As new treatments and technology develop, we also need to advance to deliver exceptional care to patients."

-Rosemary Wurster, DNP, MPH, RN, NEA-BC, CEN, Chief Nursing Officer





MCGLINN CANCER INSTITUTE

MRI-GUIDED RADIATION TREATMENT

With the help of funding from the McGlinn family and the Reading Hospital Foundation, McGlinn Cancer Institute is the first in Pennsylvania and one of only 15 cancer centers in the U.S. to offer groundbreaking MRI-guided radiation therapy.* Reading Hospital purchased a MRIdian® Linear Accelerator, which uses MRI imaging simultaneously with radiation treatment to target cancer cells more precisely while protecting healthy tissue and organs.

“While most new machines are evolutionary, this machine is revolutionary,” said Michael Haas, MD, Chief, Radiation Oncology at Reading Hospital. “It has allowed us to confidently treat cancers in historically difficult-to-access locations. Since treating our first patient in December 2019, over 700 treatments have been delivered. This noninvasive technology allows us to deliver high doses of radiation while minimizing side effects, which enables us to offer radiation to patients who previously may not have been able to receive such treatment. In many cases, patients have no noticeable side effects.”

NO SHAVE NOVEMBER

Last November, 35 Reading Hospital team members participated in No Shave November, a month-long event to raise awareness of men’s health and show support for patients undergoing cancer treatment and experiencing hair loss. RHF is using the \$14,348 in donations raised for patient assistance (transportation and financial needs) as well as programs and services dedicated to men’s health.

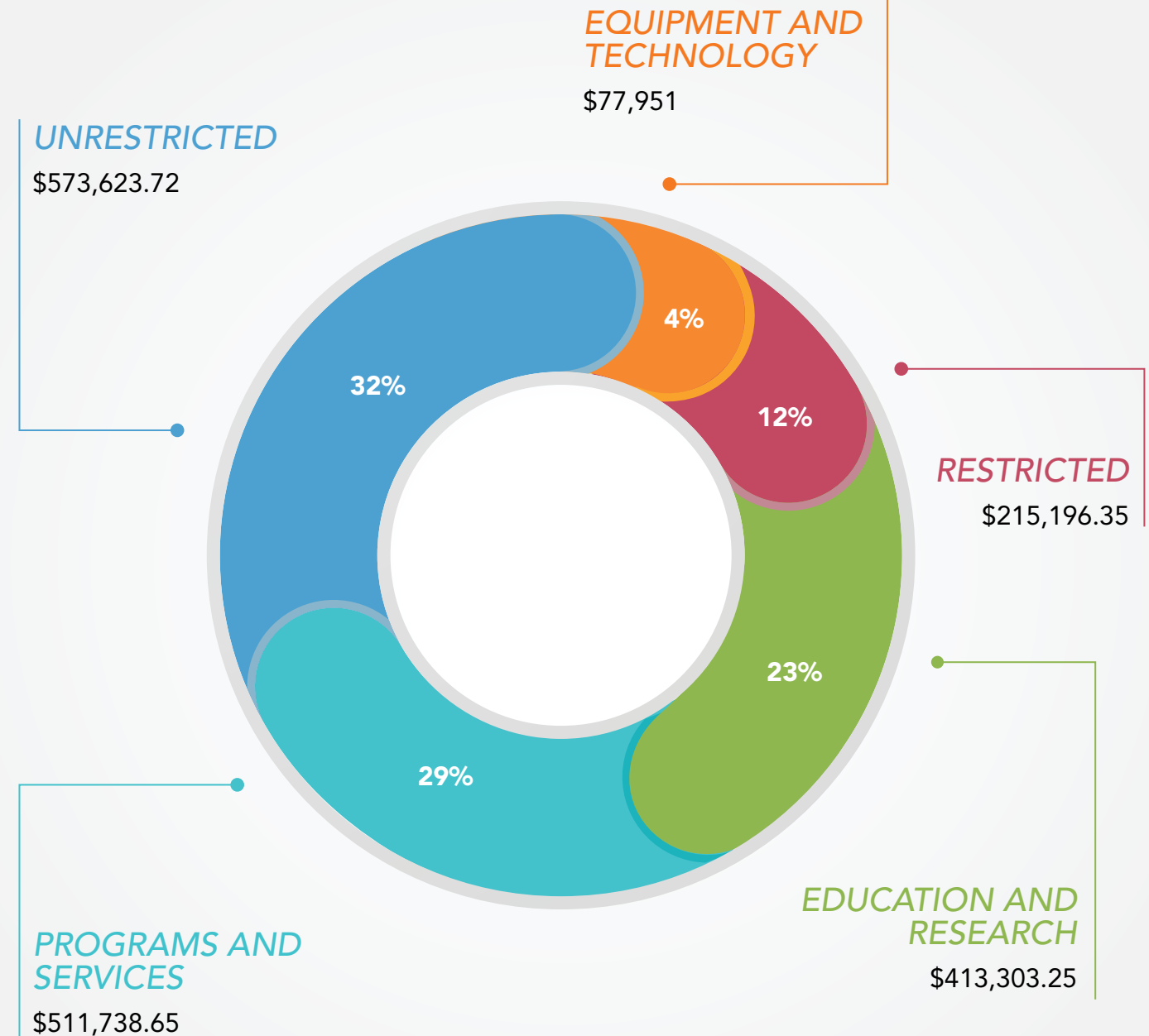
MOBILE MAMMOGRAPHY UNIT

RHF has raised \$172,500 toward the \$2M needed to order a Mobile Mammography Coach that will make mammograms more accessible to women throughout Berks and surrounding counties. The campaign kicks-off on October 1st for National Breast Cancer month. After all the required support is pledged, it will require nearly 11 months to design, build, and brand the 40-ft long mobile mammography unit. RHF’s goal is to unveil the coach in October 2022.

*As of August 2020

FINANCIALS

Reading Hospital Foundation - Donor Impact Fiscal Year 2020.



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SAVE THE DATE
NOVEMBER 5
8 a.m.
VIRTUAL
BREAKFAST
WITH THE CEO

*A special thanks
to the more than
50 attendees at
our 2019 CEO
Breakfast*

Join us as Bill Jennings provides an update on the state of the hospital and outlines the mission and vision for the future in relation to COVID-19.

To register, contact Cameron Martin by phone at **484-628-5126** or by email at **Cameron.Martin@towerhealth.org**.

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To learn more about our Planned Giving opportunities and how you can leave your legacy, contact Cameron Martin at cameron.martin@towerhealth.org or 484-628-5126 or visit, <http://reading.towerhealth.org/foundation/gift-planning/>



*“We make a living by what we get,
we make a life by what we give.”*

-Sir Winston Churchill